

RESULTS:

Under each section, “DELTA-XXX” tags are used to track each change. You may also perform the same exercise to see if my results are repeatable.

- Claims FAQ – Questions # 1 through 3
 - ✓ DELTA-001: deleted claims procedure <assigned to Sentence Deletion category>
 - ✓ DELTA-002: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-003: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-004: added “claim form may no longer be created” message <assigned to Sentence Insertion category>

- Claims FAQ – Questions # 4 through 6
 - ✓ DELTA-005: paragraph change to reflect new instructions for tablet owners <assigned to Sentence Modification category>
 - ✓ DELTA-006: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-007: deleted reimbursement claim procedures <assigned to Sentence Deletion category>
 - ✓ DELTA-008: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-009: deleted replacement claim procedures <assigned to Sentence Deletion category>
 - ✓ DELTA-010: added “claim form may no longer be created” message <assigned to Sentence Insertion category>

- Claims FAQ – Questions # 7 through 10
 - ✓ DELTA-011: deleted claims troubleshooting procedure <assigned to Sentence Deletion category>
 - ✓ DELTA-012: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-013: paragraph change to reflect HP replacement status <assigned to Sentence Modification category>

- Claims FAQ – Questions # 11 through 14
 - ✓ DELTA-014: paragraph change to reflect HP replacement status <assigned to Sentence Modification category>
 - ✓ DELTA-015: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-016: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-017: deleted notebook identification procedure <assigned to Sentence Deletion category>

- Claims FAQ – Questions # 15 through 19
 - ✓ DELTA-018: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-019: deleted claim filing procedure <assigned to Sentence Deletion category>

- Claims FAQ – Questions # 20 through 23
 - ✓ DELTA-020: word change from “the deadline” to “April 18, 2011” to indicate change in rejection process <assigned to Word Mod./Del. category>

- Settlement FAQ – Questions # 1 through 4
 - ✓ DELTA-021: paragraph change to reflect the status on attorney fees <assigned to Sentence Modification category>

- Settlement FAQ – Questions # 5 through 8
 - ✓ NO CHANGES

- Settlement FAQ – Questions # 9 through 10
 - ✓ DELTA-022: changed from “and” to “or” <assigned to Word Mod./Del. category>
 - ✓ DELTA-023: deleted “HP” <assigned to Word Mod./Del. category>
 - ✓ DELTA-024: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-025: deleted “HP” <assigned to Word Mod./Del. category>
 - ✓ DELTA-026: changed from “and” to “or” <assigned to Word Mod./Del. category>
 - ✓ DELTA-027: added “claim form may no longer be created” message <assigned to Sentence Insertion category>

- Settlement FAQ – Questions # 11 through 14
 - ✓ DELTA-028: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-029: added “claim form may no longer be created” message <assigned to Sentence Insertion category>
 - ✓ DELTA-030: added “claim form may no longer be created” message <assigned to Sentence Insertion category>

- Settlement FAQ – Questions # 15
 - ✓ DELTA-031: deleted claim filing procedure <assigned to Sentence Deletion category>
 - ✓ DELTA-032: deleted claim filing procedure <assigned to Sentence Deletion category>
 - ✓ DELTA-033: added “claim form may no longer be created” message <assigned to Sentence Insertion category>

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- Settlement FAQ – Questions # 16 through 17
 - ✓ NO CHANGES

- Settlement FAQ – Questions # 18 through 21
 - ✓ DELTA-034: paragraphs changed to reflect status update on attorney fees <assigned to Sentence Modification category>
 - ✓ DELTA-035: deleted paragraph pertaining to attorney T&E reimbursement <assigned to Sentence Deletion category>

- Settlement FAQ – Questions # 22 through 26
 - ✓ DELTA-036: deleted paragraph pertaining to raising objections <assigned to Sentence Deletion category>

- Settlement FAQ – Questions # 27
 - ✓ NO CHANGES

- Settlement FAQ – Questions # 28
 - ✓ DELTA-037: deleted entire section pertaining to procedures to identify affected models <assigned to Sentence Deletion category>